THE TROY CIVIL SERVICE COMMISSION ANNOUNCES AN OPEN COMPETITIVE EXAMINATION A \$15.00 NON-REFUNDABLE FEE IS REQUIRED

Exam Title: SOLID WASTE AND LITTER ENFORCEMENT OFFICER

Exam #: 62102

Date of Examination: June 27, 2020

Last Date for Filing: May 8, 2020

(Applications must be submitted or postmarked by the last date for filing)

Job Title: Solid Waste and Litter Enforcement Officer - This examination is being held to establish an eligible list and fill future vacancies for the City of Troy.

-City of Troy, Grade 13, Salary Range \$46,331 - \$62,202

Candidates must be a resident of New York State for one (1) month immediately preceding the date of the exam. If selected for appointment, candidates will have ninety (90) days to move into the City of Troy and thereafter remain a resident of the City of Troy.

DUTIES OF THE POSITION: (Illustrative only)

- Inspects private property solid waste collectors to ensure compliance with Solid Waste Collection and Disposition Ordinance and related laws;
- Assures compliance with Solid Waste Collection and Disposition Ordinance at private waste disposal sites;
- Provides information to owners of private residences and businesses of the City's various litter laws and solid waste collection procedures;
- Obtains information, collects evidence and issues violation notices for prosecution of solid waste and litter ordinance offenders;
- May be called to testify in court in regard to litter violations;
- Prepares and maintains reports of inspections for the Commissioner of General Services;
- Performs related work as required.

MINIMUM QUALIFICATIONS: Candidates must meet the following requirements on or before the date of the examination:

A. Graduation from a regionally accredited or New York State registered college or university with a Bachelor's Degree or higher and six (6) months of experience in an investigative or enforcement position involving frequent public contact:

OR

B. Graduation from a regionally accredited or New York State registered college with an Associate's Degree and two (2) years of experience in an investigative or enforcement position involving frequent public contact;

OR

C. Graduation from high school or possession of a high school equivalency diploma and four (4) years of experience in an investigative or enforcement position involving frequent public contact;

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D. An equivalent combination of training and experience as defined by the limits of (A) (B) and (C).

SPECIAL REQUIREMENTS:

- Must complete all State mandated certifications within eighteen (18) months of appointment and maintain such certification;
- Possess and maintain a valid NYS driver's license.

ANTICIPATED ELIGIBILITY: If you do not presently meet the minimum education requirements, but expect to meet them within the next six (6) months, you will be allowed to sit for the examination, but will not be certified for appointment until you have demonstrated to the Commission that you have met the requirements. When filing for the examination, you must notify the Commission in writing that you are filing under ANTICIPATED ELIGIBILITY and when you will meet the requirements.

SUBJECTS OF EXAMINATION: There will be a written test, which you must pass in order to be considered for appointment. The written test will be designed to test for knowledge, skills and/or abilities in such areas as:

- 1. Educating and interacting with the public These questions test for knowledge of techniques used to interact effectively with individuals and/or community groups, to educate or inform them about topics of concern, to publicize or clarify agency programs or policies, to negotiate conflicts or resolve complaints, and to represent one's agency or program in a manner in keeping with good public relations practices. Questions may also cover interacting with others in cooperative efforts of public outreach or service.
- 2. Understanding and interpreting written material These questions test for the ability to understand and interpret written material. You will be presented with brief reading passages and will be asked questions about the passages. You should base your answers to the questions only on what is presented in the passages and not on what you may happen to know about the topic.
- 3. Principles of litter and garbage control These questions test for knowledge of the principles and practices involved in the fields of litter and garbage control, including proper and efficient litter control and garbage collection processes, types of materials typically found in litter and garbage, the proper classification, handling, and collection of these materials, and safe operating practices when working on litter control and garbage collection activities.
- **4. Principles and practices of sanitary inspection -** These questions test for knowledge of the appropriate practices and methods to use when conducting sanitary inspections of various types of properties including residential and commercial buildings, yards, lots, sidewalks, driveways, alleyways, and street fronts, proper adherence to inspection

procedures, dealing with residents, property owners, and businesses, procedures for handling violations, and inspection record keeping.

The use of calculators is <u>RECOMMENDED</u> for this examination.

Unless otherwise notified, candidates are allowed to use quiet, handheld solar or battery powered calculators. Devices with typewriter keyboards, spell checkers, personal digital assistants, address books, language translators, dictionaries, or any similar devices are prohibited.

The New York State Department of Civil Service has not prepared a test guide for this examination. However, candidates may find information in the publication "General Guide to Written Tests" helpful in preparing for this test. This publication is available on line at: https://www.cs.ny.gov/testing/testguides.cfm

CSL §23-2: This exam is being prepared and rated by the New York State Department of Civil Service, in accordance with Section 23-2 of the Civil Service Law. The provisions of the NYS Civil Service Rules and Regulations dealing with the preparation and rating of examinations will apply to the written examination.

APPLICATION/APPLICATION FEE: A \$15.00 NON-REFUNDABLE application fee is required for each separately numbered examination for which you apply. The required fee must accompany your application. Payment will be accepted in the form of a check, money order, or cash. Make check or money order payable to Troy Civil Service Commission. Applications and payment may be filed in person during business hours (Monday-Friday 8:30am-4:30pm),or by mail to the Troy Civil Service Commission, City Hall, 433 River Street, Suite 5001, Troy, NY 12180. Write the exam number and last four (4) digits of your social security number on the check. DO NOT SEND CASH THROUGH THE MAIL. Payment returned for insufficient funds will be assessed an additional \$25 NSF fee.

Application forms may be obtained on line at www.troyny.gov or at the Troy Civil Service Commission Office. Applications received/postmarked after the filing deadline will not be accepted. Every question on the application must be answered. Submission of a resume instead of a complete application is unacceptable. If your application is disapproved, the fee will not be refunded. You should carefully review the announced minimum qualifications and any residence requirements and apply only for those exams for which you clearly qualify. The Troy Civil Service Commission does not acknowledge receipt of applications and does not accept responsibility for non-delivery or postal delay.

Exception to Fee Requirement - A waiver of application fee will be allowed if you are unemployed and primarily responsible for the support of a household, eligible for Medicaid, Supplemental Security Income payments, Public Assistance (Temporary Assistance for Needy Families/Family Assistance or Safety Net Assistance) or are Job Training Partnership Act/Workforce Investment Act eligible. To request a waiver, you must complete a "Request for Application Fee Waiver and Certification" form and submit it with your application. All claims for application fee waiver are subject to verification. Forms can be obtained from the Troy Civil Service Commission Office or online at www.troyny.gov.

ADMISSION NOTICES: Accepted candidates will be notified of when and where to appear for the examination. No one will be admitted to the exam without a picture identification card, and an official admission letter. If an application is disapproved, due notice will be sent. The Commission does not make formal acknowledgment of receipt of an application. Contact the Commission if you have not received your notice three (3) days before the date of the test.

ALTERNATE TEST DATE POLICY: The Troy Civil Service Commission recognizes the need to accommodate applicants on other than regularly scheduled test dates. Our alternate test date policy is based upon the premise that a candidate will make such a request only because of compelling circumstances, like an emergency conflict between the announced date and an event of serious importance beyond his or her control. However, a candidate should make every effort to appear on the announced date. For situations such as medical emergencies, the candidate must notify the Civil Service Office no later than the Tuesday following the Saturday scheduled test date.

THE TEST CANNOT, UNDER ANY CIRCUMSTANCES, BE ADMINISTERED ONCE A CANDIDATE HAS BEEN IN CONTACT WITH OTHER CANDIDATES AFTER THE PRE-RATING REVIEW. AN EXAMINATION CANNOT BE ADMINISTERED PRIOR TO THE SCHEDULED DATE.

To request an alternate test date, contact the Troy Civil Service Commission as soon as possible, but prior to the exam date.

CROSS FILER STATEMENT: If you have applied for any other civil service exams to be given on the same test date for employment with NY State or any other local government jurisdiction (excluding NYC), you must make arrangements to take all the exams at one test site.

If you have applied for both <u>State</u> and <u>local</u> government exams to be held on the same date, you must notify the Troy Civil Service Commission of your intent to take both a State and local government examination, no less than two (2) weeks before the date of the exam. When taking both a State and a local government examination you will be required to take all your examinations at a State examination center.

If you have applied for other local government exams, call or write to each civil service agency to make exam site arrangements. You must make your request for these arrangements no later than two (2) weeks before the date of the exams. You must notify all government civil service agencies with whom you have filed an application of the test site at which you wish to take your examination.

RELIGIOUS ACCOMMODATIONS/DISABLED PERSONS/MILITARY MEMBERS: If special arrangements for testing are required, please indicate this on a separate sheet submitted along with your application.

VETERANS CREDIT: Veterans or disabled veterans who are eligible for additional credit must submit an application for veteran's credit with their application for examination or at any time between the dates of their application for examination and the date of the establishment of the resulting eligible list. Applications for veteran's credit are available from the office of the Troy Civil Service Commission.

THE TROY MUNICIPAL CIVIL SERVICE COMMISSION AND ALL OF ITS APPOINTING AUTHORITIES ARE AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYERS. Hiring and promotion decisions are based solely upon qualifications and ability and do not discriminate on any other basis. Minorities are encouraged to apply.